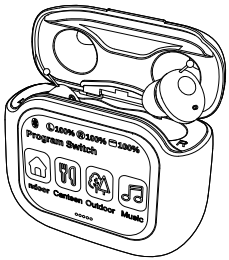
CERTIFICATE	
Product Name	Hearing Aid
Product Life	5 years
Model	JH-A36E
Lot No.	Outside packaging
Inspector	PASS QA01
The product conforms to the national and industrial standards and has passed inspection.	

VER: A36E-20261012

OTC

HEARING AID

Instruction Manual Model: JH-A36E



Please read this user manual thoroughly and completely before using the product.
This product should be used under the guidance of professionals.

WARNINGS

1. WARNING: If you are younger than 18,do not use this.
You should go to a doctor, preferably an ear-nose-throat doctor(an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older.
People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

2.WARNING: When to see a doctor
If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor(an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident
- You saw blood, pus, or fluid coming out of your ear in the past 6 months
- Your ear feels painful or uncomfortable
- You have a lot of earwax, or you think something could be in your ear

- You get really dizzy or have a feeling of spinning or swaying(called vertigo)
- Your hearing changed suddenly in the past 6 months
- Your hearing changes: it gets worse then gets better again
- You have worse hearing in one ear
- You hear ringing or buzzing in only one ear

3.WARNING: This hearing aid should not cause pain when inserting it.
Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn' t go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

4.WARNING: Do not use if any of the followings apply to you

- Congenital atresia of external ear or deformity of any part of the ear canal
- Deafness is unstable, and the degree of hearing loss often fluctuates
- Persistent headaches, dizziness, earaches, tinnitus or

other symptoms that are not suitable for adaptation

● Sudden onset of hearing loss within the past 3 months; rapid progressive deafness; unilateral hearing loss or other acute ear disease

● Effusion (secretions/discharge) in the ear and/or frequent purulence (pus).

● Central deafness (central nervous system) ornon-organic deafness.

● Patients with acute otitis externa and tympanitis.

● Patients with acute and chronic suppurative otitis media (in the period of purulent infection).

● Patients who are allergic to the materials of this product.

5.WARNING: Important safety instruction

● Keep small parts (hearing instrument, eartips, battery or other detachable parts) that can be swallowed out of children's reach.

● Dropping, immersing in liquid, exposure to strong electro-magnetic fields or excessive heat will damage the hearing aid. Remove devices prior to any type of X-ray, MRI, or CT scan.

● If parts become stuck in the ear canal, seek medical

assistance - do not attempt to remove by yourself.

● Do not use at high volume for extended periods of time - ear injury can result.

● If you experience any pain or strong discomfort using the devices, remove and consult a doctor.

● Routine maintenance to keep the device clean is required. Ensure that eartips are free of debris and moisture at all times.

● Do not store or use the product in environments of high humidity or temperature (such as sauna room), to avoid damage.

● Batteries should be properly recycled and not disposed in the trash.

● Keep the devices away from children. Injury or damage may result.

● Do not share your hearing aids with others. Using a hearing aid configured for someone else can result in hearing damage or injury.

● Monitor for any unusual skin reaction. If you notice any allergic reaction (itchiness, swelling, or rash), stop wearing the hearing aids and consult a medical specialist.

● Stay away from strong electromagnetic fields when using hearing aid to avoid unexpected damage. Your hearing aids are delicate electronic instruments and may be damaged by

contact with strong magnetic equipment such as electromagnetic ovens, microwave ovens, ultrasonic cleaners, etc.

● If the Bluetooth function is available for your device, do NOT connect the hearing aid and headsets to the mobile phone via Bluetooth simultaneously - noise, distortion or any other unexpected problems may occur to your hearing aid.

● Please contact the MANUFACTURER:
For assistance, if needed, in setting up, using or maintaining your devices or to report any unexpected operation or events.

● Contact your hearing professional for assistance if needed.

● Do NOT fix your devices by yourself. Doing so will not only void the warranty but also cause further damage easily - Check the “Troubleshooting” first when failures occur to your devices.

CAUTIONS AND NOTICES

1. Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a

loud place, you should remove this device and use ear plugs.

2. Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

3. Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

4. Note: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

5. Note: What you might expect when you start using a hearing aid

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss.

People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices.

If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

6. Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them "adverse events," and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc. Instructions

for reporting are available at https:/www.fda.gov/Safety/MedWatch, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

7. Note: If you experience side effects, contact a hearing care professional.

Possible side effects from wearing the hearing aid may be:

– Dizziness
– Tinnitus
– Perceived worsening of hearing loss
– Nausea
– Headache
– Skin reaction
– Excessive ear wax accumulation

8. Note: Tips for better communication

It will take practice, time, and patience for your brain to adapt to the new sounds that your hearing aids provide. Hearing is only part of how we share thoughts, ideas and feelings.

Reading lips, facial expressions, and gestures can help the learning process and add to what amplification alone may miss.

(1) Please review the following simple communication tips for you:

● Move closer to and look at the speaker.
● Sit face-to-face in a quiet room if possible.
● Try out different locations to find the optimal places to listen.
● Minimize distractions.
● Background noises may be frustrating at first; remember, you have not heard them for a while.
● Let others know what you need; keep in mind that people cannot “see” your hearing loss.
● Develop realistic expectations of what your hearing aids can and cannot do.
● Better hearing with hearing aids are a learned skill combining desire, practice, and patience.

(2) You will learn and adjust, it just takes a little time. Remember to be patient with yourself.

(3) For Your Family and Friends:

Your family and friends are also affected by your hearing loss. Request that they:

● Get your full attention before beginning to speak.
● Look at you or sit face-to-face.
● Speak clearly and at a normal rate and level; shouting can actually make understanding more difficult.
● Rephrase rather than repeat the same words; different

words may be easier to understand.
● Minimize distractions while speaking.

9. Additional cautions:

● The use of accessories and cables other than those specified by manufacturer, with the exception of cables sold by manufacturer as replacement parts for internal components, may result in increased emission or decreased immunity of the device.
● Do not use a mobile phone or other devices that emit electro magnetic fields, near the unit. This may result in incorrect operation of the unit.
● Do not bring the device into any MRI, CT, diathermy, RFID and electromagnetic security systems such as metal detectors environment or near any of this equipment. Consult manufacturer if you have any questions.
● This device should not be used adjacent to or stacked with other equipment and that if adjacent or stacked use is necessary, this device should be observed to verify normal operation in the configuration in which it will be used.
● Refer to further guidance below regarding the EMC environment in which the device should be used.

There is no guarantee that interference will not occur in a

particular installation. Radiated or conducted electromagnetic signals can cause:

1) As to devices:

● Deviation of the values of pulse duration, amplitudes, and repetition frequencies, may impair the unit's essential performance. The device has passed EMC highest interference level test, and the parameters do not deviate the essential performance requirement.

● The device displays abnormally.

2) As to patients:

● The sensitivity of stimulation may be weaker or stronger, but it does not produce safety issues.

● It cannot achieve expected effect.

If this equipment is found to cause or respond to interference, attempt to correct the problem by one or more of the following measures:

● If feeling too weak or too strong stimulation, adjust the strength level to an acceptable level.

● If the device display is abnormal, power off and restart the device and check whether it shows properly.

● Reorient or relocate the affected device.

● Increase the separation between the unit and the affected device.

● Power the equipment from a source other than that of the

affected device.

● Consult the service representative for further suggestions.

10. Intended use

● The Hearing Aids are used for hearing compensation of patients with mild to moderate air conduction hearing loss.

11. Contraindication

● The device is unsuitable and should not be used in the following situations:

(1) Patients with chronic suppurative otitis media, congenital ear atresia to banned use.

(2) This hearing aids only be used for compensating the patients with hearing impairment, do not have hearing therapeutic value.

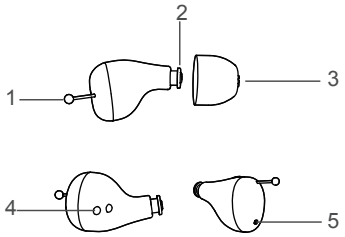
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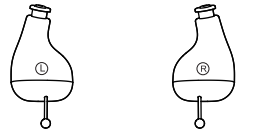
1.GET TO KNOW YOUR DEVICE

1.1 Hearing aids



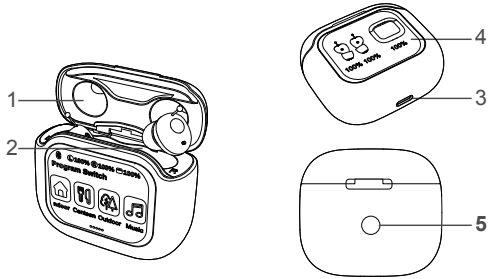
1. Thread and pull tab – helps you insert and remove the hearing aids.
2. Sound outlet – delivers amplified and processed sound into the ear canal.
3. Eartip – soft silicone dome that provides a comfortable, secure fit in the ear.
4. Charging contacts – metal contacts that connect to the charging case to recharge the internal battery.
5. Sound inlet – picks up external sounds and sends them into the hearing aid for digital processing.

Identify the left and right hearing aid.



L is for Left R is for Right

1.2 Charging case



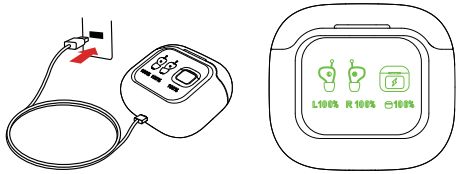
1. Upper Cover
2. Charging slot for hearing aids - charge and store hearing aids
3. Charging port - connects the charging case to USB cable
4. Charging display indicator - shows the charging percentage of the case (right) and the charging percentage of the hearing aids (left and middle).
5.Charging Case Button - press the button to wake up and lock the screen

2. ACCESSORIES

Items	Description
Eartips	hold the hearing aids comfortably and securely in the ear canal (multiple sizes included).
Charging cable	used to charge the charging case.
Cleaning tool	used to clean the hearing aids and the charging case.
User Manual	instructions for using your hearing aids and accessories.
Quick Start Guide	basic instructions for setup and everyday use.

3. ACTIVATING AND USING THE HEARING AID

- Activate your hearing aids and case before first use.
- Plug in the charging case to activate your hearing aids and case.



Activated

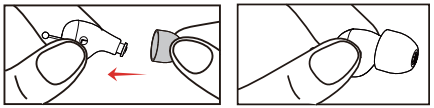
3.1 Fitting eartips

3.1.1 How to apply eartips

Step 1: Choose an eartip size that fits your ear comfortably.



Step 2: Grasp and hold the hearing aid and eartip firmly.
Step 3: Align the opening of the eartip with the sound outlet of the hearing aid.
Step 4: Push the hearing aid into the eartip until you feel a click and it is fully attached.



Notes:
- Gently pull on the eartip to ensure it is securely fastened.
- If whistling occurs, try a larger eartip size to improve the seal.
- If insertion feels difficult or uncomfortable, try a smaller eartip size.

3.2 ON / OFF

3.2.1 TURN ON

Your hearing aids will automatically turn on about 10 seconds after being removed from the charging case.
You will hear “Power On”.



3.2.2 TURN OFF

Your hearing aids will turn off and start charging automatically when placed correctly back into the charging case.





3.3 Wear / Remove hearing aids

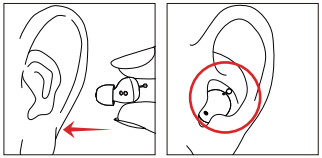
3.3.1 Wearing hearing aids

Step 1: Identify the left (L) and right (R) hearing aids.



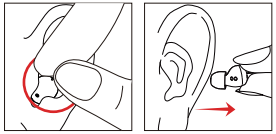
L is for Left R is for Right

Step 2: Hold the hearing aid with two fingers and insert it gently into your ear, the thread should rest here. (Shown as picture)



3.3.2 Removing hearing aids

Step 1: Grasp the thread and gently pull the hearing aid out from your ear.



Step 2: Place your hearing aids back into the charging case.



3.4 Volume control

• Your hearing aids have six (6) volume levels.

You can adjust the volume from level 1 to level 6 by tapping the charging case display screen once.

You will hear the “beep” when adjusting the volume.

Tap “+” to increase the volume; tap “-” to decrease the volume.



Tips:

- The hearing aids are designed with a memory function: The last setting can be remembered when the hearing aids are turned off.

3.5 Program switch

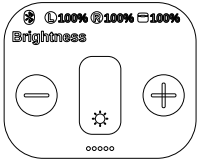
- Your hearing aids have four (4) hearing programs.
- You can select the hearing programs by tapping the screen.
- You will hear the “beep” when switching the hearing program.



3.6 Brightness control

You can adjust the screen brightness by tapping the charging case display screen.

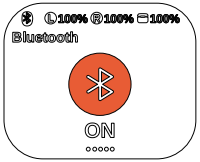
Tap “+” to increase the screen brightness; tap “-” to decrease the screen brightness.



3.7 Bluetooth

3.7.1 Bluetooth connection

Step 1: Turn on your hearing aid Bluetooth by tapping screen once.



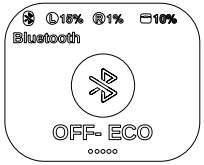
Bluetooth is On.

Step 2: Open Bluetooth settings on your phone and select "Pair New Device".
Step 3: Select “OTC Clarity Units” to pair with your phone via Bluetooth.

Connection status	Voice Prompt
Connected successful	Connected
Disconnected	Disconnected

- Accept any prompts given by your phone regarding the Bluetooth connection.

Note: You could also turn off the Bluetooth when not in use by tapping the screen to save battery life.



Bluetooth is OFF

Attention:

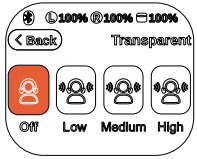
- Do NOT use the Bluetooth function of your hearing aids for any medical purposes.

3.7.2 Bluetooth function description

You could adjust the Transparency level and Volume when listening to music or having phone call.

1) Transparency

Your hearing aids have 3 transparency levels.
The higher the level is, the more amplification of ambient sounds you could get when listening to music or having phone call.
You could also turn off the transparency by tapping the “Off” for immersive music and phone call experience.



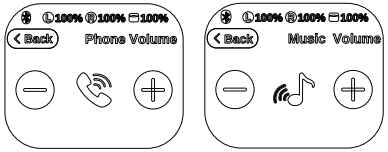
2) Phone calls

- You could answer or decline the incoming call by tapping the screen.



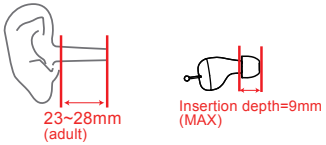
3) Volume

- You could adjust the music and call volume by tapping the screen.
- Tap “+” to increase the volume; tap “-” to decrease the volume.



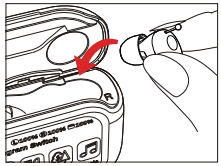
3.8 Instruction for insertion depth

For adults, the average length of the ear canal has been estimated to be 23-28mm and the maximum insertion size of the hearing aid is 9mm.So the distance from the eartip to the tympanic membrane after wearing the hearing aid is at least 14mm, which is greater than the lower limit of 10mm specified by OTC. Therefore, the device is safe and complies with OTC regulations.



4. USING THE CHARGER

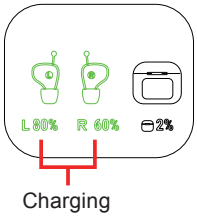
4.1 Charging the hearing aids



For charging stability, please clean the charging contacts after use.

- The hearing aids will turn off and start charging automatically when placed back into the charging case.

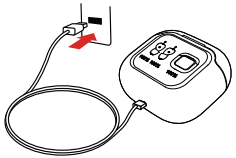
- The charging case screen will display the charging percentage of hearing aids.



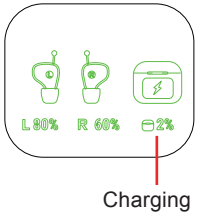
- When the battery is low, the hearing aid will prompt "please charge". Recharge promptly to avoid automatic power-off.

4.2 Charging the charging case

- Plug the USB-C connector into the port on the charging case. Connect the other end to a power source.



- The charging case screen will display the charging percentage of the case.



Note: Check the "Troubleshooting" when failure occurs to your devices.

5. HOW TO CARE FOR YOUR DEVICE

- Do not drop your hearing aids or knock them against hard surfaces.
- Do not use sharp tools or household objects to remove earwax from the device.
- Keep your devices away from high-temperature and/or high-humidity environments.
- Keep devices clean and dry by wiping them with a soft, dry cloth to remove moisture or perspiration.
- Do not swim, shower, or use a sauna while wearing the hearing aids.
- Never rinse or submerge the hearing aids or charging case in water, as this can block sound openings or damage electronic components.
- Do not attempt to dry the hearing aids or charging case in an oven, microwave, or other heating equipment.
- Do not clean the devices with water, solvents, or cleaning fluids.
- Always remove your hearing aids when using hair care products such as hairspray or gel.
- Store the devices in a clean, dry location when not in use.
- Inspect the hearing aids, eartips, and charging case regularly and remove earwax or debris using the supplied cleaning tools.

6. FURTHER INFORMATION

6.1 Troubleshooting

6.1.1 Hearing Aids Fault Self-Checking Table

Issue	Possible Causes	Potential Solutions
Feedback or Whistling	Volume set too high	Lower the volume, then increase slowly.
	Microphone obstructed	Keep hands away from the microphone once the device is secure.
	Domes not inserted properly	Insert domes deeply and snugly into the ear canal.
	Incorrect dome size	Try different dome sizes for each ear.
	Earwax causing feedback	Clean microphones, hearing aids, eartips, and case; replace eartips if needed.

Issue	Possible Causes	Potential Solutions
No sound	Remaining battery capacity is depleted	Charge the hearing aids.
	Remaining battery capacity is depleted	Place in the case, then remove after charging and check again.
Amplified sound is weak or fuzzy	Volume is too low	Increase the volume level.
	Hearing aids are clogged by earwax	Remove and clean earwax from the eartips and sound outlet.
	The sound gain of this product may not be sufficient for your degree of hearing loss	This product is designed for mild to moderate hearing loss.

Issue	Possible Causes	Potential Solutions
Hearing aids stop working	Low battery in the charging case	Charge the charging case for a period of time, then charge the hearing aids for about 2 hours.
	Poor contact between hearing aids and charging case	Clean the charging contacts and reinsert the hearing aids into the case.
Bluetooth Connection Failure	Misrecognize the Bluetooth name.	Bluetooth name: OTC Clarity Units
	Bluetooth function is OFF	Turn on the Bluetooth function of your hearing aids via charging case and your mobile phone
	Hearing aids are occupied by other mobile device	Disconnect from other mobile device and try to connect again.

Issue	Possible Causes	Potential Solutions
Music or phone call streaming is not working after connecting successfully.	Hearing aids do not have audio permission of your mobile device	Enable permission for your hearing aids
	Do-not-disturb mode of your mobile device is ON	Turn off the Do-not-disturb mode on your mobile device.

6.1.2 Charging Case Fault Self-Checking Table

Issue	Possible Causes	Potential Solutions
Charging case stops working	Low battery	Charge the charging case for a period of time and try again.
	Poor contact between hearing aids and charging case	Clean charging contacts and reinsert the hearing aids.

6.2 Technical Specifications

Test Standard: ANSI S3.22-2014
Test Equipment: FONIX 8000
Test Coupler: 2CC HA-1
Operation environment: Temperature: 0℃~40℃, Relative humidity: 30%-75% RH, Atmospheric pressure range: 86~106 kPa
Storage & transportation environment: Temperature: -10℃~+55℃, Relative humidity 10%-90%, Atmospheric pressure range: 70-106 kPa

1). Technical specifications	
Test Items	Nominal Value, Program 1
Max. Output(OSPL90)	109dB
HFA-full-on gain (HFA-FOG50)	30dB
The total harmonic distortion	2%
Equivalent input noise level(EIN)	13dB
The Latency value	5.8ms
Frequency response bandwidth	F1=200Hz, F2=5500Hz
Frequency response smoothness	8dB

2).Battery life	
Test Items	Value
Battery life of hearing aids	≥20h

- The data are derived from the measured value of the product at the laboratory, not guaranteed values.

6.3 Regulatory and legal information

Important information regarding Electro Magnetic Compatibility (EMC)

With the increased number of electronic devices such as PC and mobile (cellular) telephones, radio transceivers, mobile radio transmitters, radio-controlled toys, and so on, Medical devices in use may be susceptible to electromagnetic interference from other device. Electromagnetic interference may result in incorrect operation of the medical devices and create a potentially unsafe situation. Medical devices should also not interfere with other devices.

In order to regulate the requirements for EMC (Electro Magnetic Compatibility) with the aim to prevent unsafe product situations, the EN60601-1-2 standard has been implemented. This standard defines the levels of immunity to electromagnetic interference as well as maximum levels of electromagnetic emissions for medical devices.

This unit has been thoroughly tested and inspected to assure proper performance and operation! This product needs special precautions regarding EMC and needs to be installed and

put into service according to the EMC information provided, the following tables recommend minimum separation distances between portable and mobile RF communications equipment and the hearing aid.

1. Guidance and manufacture' s declaration-electro-magnetic emission-for all EQUIPMENT and SYSTEMS.

Guidance and manufacturer's declaration-electromagnetic emission			
Hearing aids are intended for use in the electromagnetic environment specified below. The customer of the user of hearing aids should assure that it is used in such an environment.			
Emission test	Classified / Test Level	Compliance	Electromagnetic environment – guidance
Power line conducted emission test	CISPR 11, Class B, Group 1	N/A	Hearing aids use RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.

Radiated emission test	CISPR 11, Class B , Group 1	Pass	The hearing-aids are suitable for use in all establishments, other domestic establishments and those directly connect-ed to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic current emission test	IEC 61000-3-2, Class A	N/A	
Voltage fluctuations & flicker emissions	IEC 61000-3-3	N/A	

2. Guidance and manufacture's declaration-electromagnetic immunity-for all EQUIPMENT and SYSTEMS

Guidance and manufacturer's declaration-electromagnetic immunity for all equipment and systems.		
Hearing aids are intended for use in the electromagnetic environment specified below. The customer or the user of hearing aids should assure that it is used in such an environment.		
Immunity test	IEC 60601 test level	Compliance level
Electrostatic discharge (ESD) IEC 61000-4-2	Contact discharge: ±2 kV, ±4 kV, ±6 kV, ± 8 kV Air discharge: ±2 kV, ±4 kV, ±8 kV, ±15 kV	Contact discharge: ±2 kV, ±4 kV, ±6 kV, ± 8 kV Air discharge: ±2 kV, ±4 kV, ±8 kV, ±15 kV

Radiated RF electromagnetic fields immunity test	10V/m,80MHz -2.7GHz 80% AM at 1KHz RF Band(IEC 60601-1-2:2014+ A1:2020 section 8.10 table 9)	10V/m,80MHz -2.7GHz 80% AM at 1KHz RF Band(IEC 60601-1-2:2014+ A1:2020 section 8.10 table 9)
Electrical fast transient and burst test IEC 61000-4-4	AC port:±2 kV Patient coupling port: ±1 kV 100kHz repetition frequency	N/A
Surge test IEC 61000-4-5	Line to line: ±500V, ±1kV Line to ground: ±500V,±1kV,±2 kV	N/A
Power frequency (50Hz/60Hz) magnetic field IEC61000-4-8	30 A/m, 50Hz and 60Hz	30 A/m, 50Hz and 60Hz

Voltage dips, and interruption IEC 61000-4-11	0% UT; 0.5 cycles At 0°, 45°, 90°, 135°, 180°, 225°, 270° and 315°	N/A
	0% UT; 1cycle and 70% UT; 25 cycles Single phase: at 0°	
	0% UT; 250 cycles	
Proximity magnetic fields immunity test	IEC 60601-1-2: 2014+A1:2020 section 8.11 table 11	IEC 60601-1-2: 2014+A1:2020 section 8.11 table 11
NOTE UT is the a.c. mains voltage prior to application of the test level.		

3. Guidance and manufacture' s declaration–electromagnetic immunity-for EQUIPMENT and SYSTEM that are not LIFE-SUPPORTING

Guidance and manufacturer's declaration-electromagnetic immunity for equipment and system that are not life-supporting		
The hearing aids are intended for use in the electromagnetic environment specified below. The customer or the user of hearing aids should assure that it is used in such an environment.		
Immunity test	Conducted RF IEC 61000-4-6	Radiated RF IEC 61000-4-3
IEC 60601 test level	10 Vrms 150 kHz to 80 MHz	10V/m 80 MHz to 2.5 GHz
Compliance level	10 Vrms	10V/m 80 MHz to 2.5 GHz

Electromagnetic environment –guidance	Portable and mobile RF communications equipment should be used no closer to any part of hearing aid treatment device including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. **Recommended separation distance** $d=1.2\sqrt{P}$ 150 KHz to 80 MHz $d=1.2\sqrt{P}$ 80MHz to 800MHz $d=2.3\sqrt{P}$ 800MHz to 2.5GHz Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey,[a] should be less than the compliance level in each frequency range.[b] Interference may occur in the vicinity of equipment marked with the following symbol: 

NOTE1:

At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2:

These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

a.Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which hearing aids are used exceeds the applicable RF compliance level above, hearing aids should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating hearing aids.

b Over the frequency range 150kHz to 80MHz, field strengths should be less than 3V/m.

4. Recommended separation distances between portable and mobile RF communications equipment and hearing aid

Hearing aids are intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of hearing aids can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and hearing aids as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter (W)	Separation distance according to frequency of transmitter (m)		
	150 KHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2.5 GHz
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1:

At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE2:

These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

FCC RULES

Warning: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user' s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct

the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

6.4 Normalized symbols

	Follow operating instructions		
	B type applied part		
	Disposal in accordance with Directive 2012/19/EU (WEEE)		
	Date of manufacture		Manufacturer information
	Serial number		USE BY
	Warning/ Danger: Improper use might cause serious injuries.		
	Medical Device		
	Permissible storage and transport temperature and humidity		
	Permissible operating temperature and humidity		
	Keep Dry		Comply with Directive 2011/65/EU
	Paper Packaging Recycling		

Notes: This hearing aid is produced under the strict quality system of Huizhou JINGHAO Medical Technology Co.,Ltd.

●The device complies with the IEC 60601-1 standard.

6.5 Maintenance, cleaning, storage, and disposal

● Maintenance

1) We do not authorize any institution or individual to maintain and/or repair the product. If you suspect that the products may be in question, please contact us immediately.
2) The user must not attempt any repairs to the device or any of its accessories. Please contact us for any repair needs.
3) Opening of the equipment by unauthorized agencies is not allowed and will terminate any claim to warranty. Warning : No modification of this equipment is permitted.

● Cleaning

1) Cleaning the eartips

Remove any earwax buildup using the clean stick.
Wipe clean with a tissue or soft cloth.

2) Cleaning hearing aids

Use a soft cloth or tissue to wipe any moisture, perspiration, or debris from the surface of the hearing aids.
Note: Do not use alcohol or other cleaning solvents to clean the hearing aids as this could damage the protective covering.

● Storage

1) Always store your rechargeable devices in the Charging Case when not in use.
2) Do not store or expose the devices and/or case to extreme hot/cold temperatures, moist/humid environments, or shock/vibration.
3) The hearing aids should be fully charged before using for the first time. Do not store the hearing aids for extended periods of time without recharging them (max. three months).

● Disposal



Please dispose of the device in accordance with the directive 2012/19/EU - WEEE(Waste Electrical and Electronic Equipment). If you have any questions, please refer to your local authority responsible for waste disposal.

6.6 Warranty

This limited warranty covers defects in material and workmanship for a period of one (1) year from the date of delivery, which includes the hearing devices, charger case, and cord within the warranty period.

Any damage caused by improper handling and care, exposure to elements or chemicals, or unauthorized service will not be covered by the warranty. All other damage claims excluded. A warranty claim must be submitted with the purchase receipt.

To return the item, you may also call: 0086-752-2299187 or write to emily@jhhearingaids.com or No. 207, South SiHuan Rd, ZhongKai Hi-tech District, Huizhou, Guangdong, China, China Zip Code: 516000 to ensure that both your return and credit refund are processed accurately.



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