Getting to know your hearing aids

Charging base
USB connector

Put Left device on this place
Indicator light of Left ear

Put Right device on this place
Indicator light of Right ear
Indicator light of Charging base

MIC
Ear tip

BIG BUTTON- Press short time Volume up/down, longer: On/Off

Front of charging base

Rear of charging base
Size & Weight of Hearing Aids & Charging Base

Note: size tolerance is ±5mm, weight tolerance is 10g.
QUICK START GUIDE

Changing hearing aid earplugs

Recharging

Hearing device:
Rated power supply current consumption: ≤6mA
Charging time: 1.5~2 hours
Hearing aid Work time: >10 hours
Hearing aid charging times (double machine): > 3 times

Charging case working voltage: 4.2V
Hearing aid charging current: ≤30mA
Charging case charging time: 3.5-4.5 hours
Instruction to use

To distinguish left and right

1. L/R note: hearing device marked with L/R, L for left ear, R for right ear.

2. Choose and install earplugs
   Choice of earplug specifications:
   The hearing device comes with medium size earplug. Please select suitable earplug accordingly to your ear canal size.

   Note: It’s very important to select suitable earplug, you will hear whistling sound if you chose too big or too small earplug.
Earplug installation:

Select a suitable earplug, open and rotate the hearing aid into the head of device.

Wearing

Rotating hearing device gently into the ear,

Note: you can press big button to adjust volume, to avoid too high sound hurt your ear, since minimum level before you put the hearing device into your ear canal is better, and then you can adjust suitable volume based on your hearing loss.
Operate the hearing device

Turn on and off

1) Long press BIG button over 3 seconds, hearing aids until you hear the “beep” sound = hearing aids is **ON**

Use your finger tip to cover the tip of the Hearing Amplifier to lower the high pitch sound while inserting it in your ear canal. The high pitch will stop once the device is fully inserted into your ears.

2) Press and hold Power Button/BIG BUTTON for 3 seconds when you hear twice “Beep” and no voice from the device.

To adjust the volume-6 sound levels

Press to click the Power Button/big button to change the sound volume.

**Note:** There are 6 levels of sound volume. Each time you press to click the power button, you will hear a “Beep” sound, indicating the next volume level. At the highest volume level 6, you will hear 3 continuous “Beeps” indicating you are now at the highest sound volume of level 6. If you press to click the power button again, it will cycle back to the lowest level 1 again.
Charging hearing aids

Before charging, please turn off the device, make sure it's not working. Then put the devices into the charging base.

During charging period, it's light showing BLUE, once charging is complete the indication light will shown WHITE. It will take 3.5 hours for 2 hearing device full charge. Will lasts for 10-12 hours working after fully charged.

Charging base:
Connect the Micro-USB line to the charging case to make the charging case fully charged.

Noted:
1. Don’t covering the microphone with your fingertip, place the hearing device in the ear properly.
2. Make sure your get a comfortable fit and that the microphone is not being blocked.
3. When the charging case is fully charged, you can use it to charge the hearing devices with or without the USB cable.
MAINTENANCE AND CLEAN

Cleaning
For hygiene reasons and to maintain functionality, clean your hearing instruments daily. Clean your hearing instruments with a soft, dry tissue. Regularly clean the tubes with special cleaning wires.

**NOTE:** Do not put the hearing instruments in water. Do not put your device and accessories in water.

Storage
During longer periods of non-use, store your hearing instruments in a drying system in order to prevent the penetration of moisture.
Technical Specifications of Nano CIC unit

**Charging case working voltage:** 3.7V.

**Environmental temperature:** -10°C~+ 40°C, relative humidity: <80%, Atmospheric pressure: 86KPa -106 Kpa.

Work time: 12-15 hours
Charging time: 3.5 hours

<table>
<thead>
<tr>
<th></th>
<th>Value</th>
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<tbody>
<tr>
<td>MAX.SSPL(OSPL90)</td>
<td>≤120dB+3dB</td>
</tr>
<tr>
<td>High FrequencyAverage(OSPL90)</td>
<td>103dB±4dB</td>
</tr>
<tr>
<td>Average gain</td>
<td>22dB±5dB</td>
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<tr>
<td>Equivalent input noise level:</td>
<td>≤35dB</td>
</tr>
<tr>
<td>Total Harmonic Distortion</td>
<td>≤10%</td>
</tr>
<tr>
<td>Frequency Response Range</td>
<td>300Hz～3000Hz</td>
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What's in the box:
- Ear Dome
- Cleaning Brush & Bar
- Usb Line
- Charging Base
- Hearing Aids
- User Manual

Ear Dome
Cleaning Brush & Bar
Usb Line
Charging Base
Hearing Aids
It is recommended to start wearing your new hearing aid for at least 1-2 hours per day at home while engaging in regular conversation, watching TV or performing household task to help your ears acclimate to your hearing aid. It is common not to notice much of a difference within the first week.

Introduce your hearing aid to quiet outdoor environment such as a park or open space. As your ears get used to the device, extend the hearing aid to use 3-4 hours per day. You may notice that you start hearing sounds you previously were not able to.

Regular and outdoor conversations should now be tolerated. Try bringing your hearing aid with you to a restaurant work. Extend daily use to 5 to 6 hours per day but don't over to it as you are still getting used to the device.

Now is the time to start enjoying all the sounds of the world again. Try your hearing aid in any environment as you should now be well acclimated to the amplification.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problems</th>
<th>solutions</th>
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</table>
| No sound or weak sound           | • Turn on the device  
• Charge the hearing devices  
• Clean or replace the tube or earplug  
• Contact your distributor |
| Sound is distorted               | • Charge the hearing devices  
• Decrease the volume level  
• Clean or replace the tube or earplug |
| Hearing Device does not work     | • Turn on the device  
• Make sure the hearing devices with power  
• Charge the hearing devices |