

Instruction Manual

Rechargeable Hearing Aid

JH-D26



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YOUR MODEL JH-D26 RECHARGEABLE HEARING AID PACKAGE CONTENTS

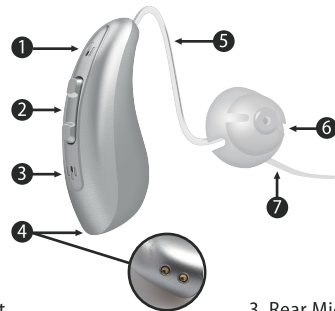
Hearing aids, Double open dome, Open dome, Charger case, User manual, Plug, Cleaning brush, USB, Warrantycard, Discount card, Thanks letter, Quick start guide, Ear tip card, Hearing journey, Referral card.

Note: Hearing aid must charging through the charger case.



Start Learning Your Hearing Aid

Machine



1. Front Microphone Input
2. Rocker Switch (user control)

Up: Up switch:

- Mode Adjustments: (press and hold for 3 secs)
- Increases volume (short press)

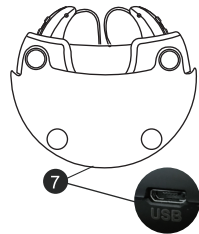
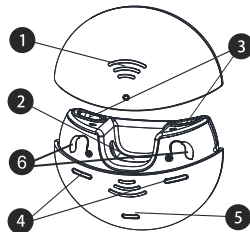
Down:

- Turns the power on/off: (press and hold for more than 3 secs)
- Decreases volume (short press)

3. Rear Microphone Input
4. Charging Port
5. Ear Tube
6. Dome
7. Stable Line

Charger Case

1. Anti-slip bulges
2. Earbud/earmold reservoir
3. Charging ports
4. Hearing Aid Charging LEDs
5. Charger case LEDs
6. Device direction logo
7. Micro USB port



IMPORTANT: The direction follows the picture of reality.

BEFORE YOU START USING

Before you insert your hearing aids, we want to familiarize you with their various parts.



EAR TIP

The ear tip allows hearing aids to be comfortably suspended inside the ear canal. Just attach the ear tip to the hearing tube on your device.



MICROPHONE

The Microphone picks up sounds from your surroundings.



STABLE LINE

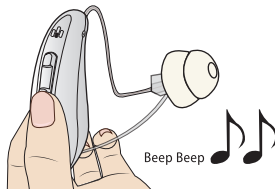
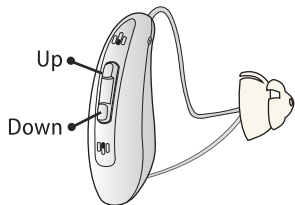
The Stable Line helps to remove sound tube easily. And it is used to stabilize your hearing aids by tucking it into the bowl of your ear.

ASSEMBLIN JH-D26

With these 3 simple steps, you'll have your hearing aid assembled in no time!

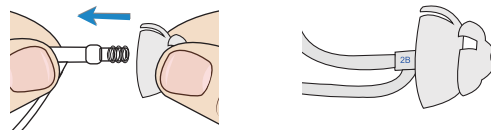
Step 1

To turn on/off your Model X Rechargeable hearing aid, press and hold the DOWN switch on the device for three (3) seconds until you hear two beeps.



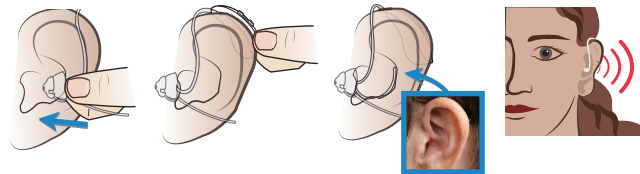
Step2

Choose the dome that fits you best and connect it to the hearing tube, by pushing the dome over the grooves on the tube until it is secure.



Step3

Push the dome into the ear. A voice prompt will be heard that will allow you to gauge the loudness of the unit. Adjust the volume until the level you are comfortable with.



HOW TO USE YOUR HEARING AIDS BETTER?

Find the perfect fit

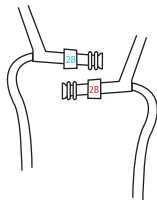
Choosing the ear tip

If the regular sized ear tips feels too loose, swap them with a larger sized ear tips to see if those are a better fit.

Choosing the tube

LEFT EAR = **BLUE**

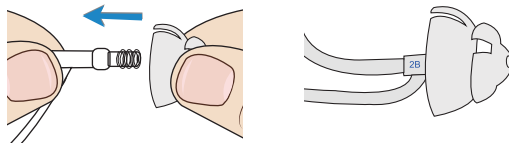
RIGHT EAR = **RED**



Your tubes are labelled with either Blue or Red color which correspond to the ear in which the hearing aids should be inserted.

Installing the ear tip

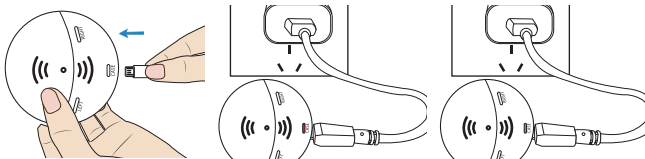
Push the ear tips over the grooves of the tube to connect it to the hearing tube until it is secure.



How to charge your device

Step 1: Charging the charger case

Plug in the wall charging unit, insert the included micro-USB cords, and plug them into your charger case to charge them.



RED light = Device is charging
GREEN light = Device fully charged

**It normally takes
2-3 hours to fully
charge the charger case.**

Note: The charging box can be used for charging **EIGHT** cycles (**FOUR PAIRS**) of your Model X hearing aid.

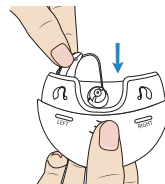
When pulling out the charger cord from it, the LEDs will turn off after 10 seconds will be glowing to indicate the capacity of its battery.

- Glowing Red = Charger Capacity $\leq 20\%$ State
- Glowing Green = Charger Capacity $> 20\%$ State

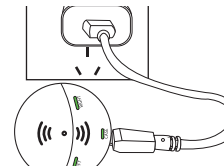
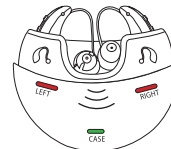


Step 2: Charging the device

Place your hearing aids in the charger with the ear buds resting inside the case (Make sure the light is on to make sure the charging case is working).



RED light = Device is charging
GREEN light = Device fully charged



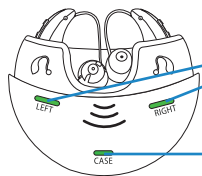
It normally takes around nine (9) hours to fully charge the device.

**CAUTION: DO NOT
CHARGE DEVICE OVERNIGHT.**

IMPORTANT: While charging the device, do not pull out the hearing aid ear tubes as this may damage the connection.

TIPS: Charging occurs with the lid open or closed,
It is safe to keep them in the charger after they are fully charged and any time that you are not wearing them.
If you will not be wearing your hearing aids for an extended period of time (i.e. weeks) remove the plug from the charger and the hearing aids from the charging ports. You can just put the device on the charger case, but not connect to charging, loose the device until not LED light on.

Notes: When device fully charged, charger case light will turn off immediately; Device GREEN-LED will light for 4 hours, after 4 hours, GREEN LED light will turn off, for save the battery power.



After fully charged (Green light) for four (4) hours, the LED lights will turn off.

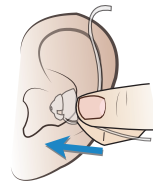
After a full charge, the LED will turn off.

Place hearing aid on ear

Prevent tip from coming off in your ear. Always check it the tips are pushed all the way into the tubing before inserting the tip into your ear.

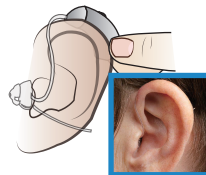
Step 1.

Hold thin tubing and gently insert the ear tip into the ear.



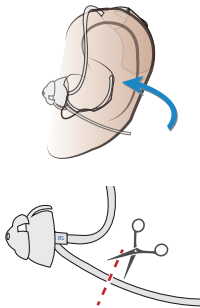
Step 2.

Place the Model X Rechargeable body behind the ear. The curve of the thin tubing should rest on the top of your ear comfortably (next to your glasses if you have them).



Step 3.

Tuck stabilizer bar in the outer bowl of ear.
You can cut off the stabilizer bar if you don't feel comfortable with it. It is not necessary.



Notes:

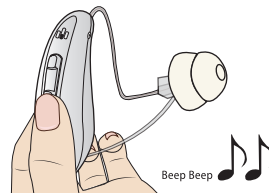
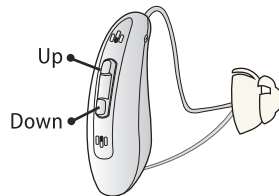
Check to see if you're wearing the correct dome size by gently shaking your head up and down and then side to side while chewing. If the dome slides out, it's too small. If you wear glasses, place the arm between the Model X rechargeable and your head.

IMPORTANT: Never insert the hearing tube into the ear canal without a dome attached. Also, do not force the tube and dome too deep into your ear canal.

How to adjust your hearing aids

Turn on / Off

To turn the device on/off, press and hold the DOWN switch on the device for three (3) seconds until you hear two beeps.



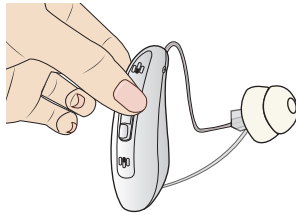
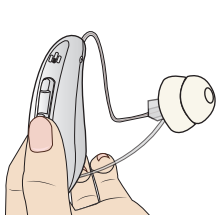
Adjust volume

Up Switch: Volume Up (Short Press)

Down Switch: Volume Down (Short Press)

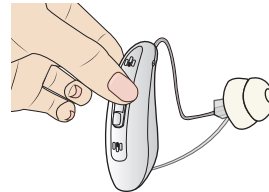
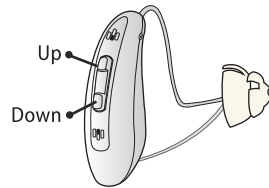
Notes: When you heard "Beep", it mean "up" or "down",

When you heard "Beep Beep Beep", it mean the largest volume or lowest volume.



Adjust hearing programs

Up Switch: Mode Adjustment (Long Press 3 seconds)




Program Switch


P1: Normal Mode


P2: Noise Reduction Mode


P3: Tele-coil Mode

P4: Tele-coil with Microphone Mode

Beep  = Program 1

Beep Beep  = Program 2

 = Program 3

 = Program 4

Normal Mode

Suitable for a more quiet environment like at home or in the office.



Noise Reduction Mode

Suitable when outdoors, like when on the road, at the supermarket or restaurant.



Tele-coil Mode

To be used when taking phone calls.

(More details please check Page 25)



Tele-coil with Microphone Mode

To be used when taking phone calls but can still pick up ambient sounds.



Telephone Use

Some hearing aids can be customized with features to help you effectively communicate on the telephone. Ask your hearing professional about your telephone solution. Telecoil Solution These options activate the telephone memory automatically when used with a hearing aid compatible telephone. To use, place the telephone receiver on your ear as you normally. Long press the bottom rocker till it rings "Bee bee Bee" to select the T-coil. It might be necessary to move the telephone receiver slightly to find the best reception.

NOTE: Consult with your hearing professional if your hearing aid does not switch to the T-coil function, if it is enabled. General Telephone Use Some hearing aids work best by holding the phone close to, but not fully covering your ear. In some instances, if you encounter whistling (feedback), tilt the receiver at an angle until the whistling stops. Additionally, the hearing aid in the non-phone ear (ear opposite the phone) may switch to a telephone setting to reduce background sounds. Your hearing professional can provide instructions and techniques for your specific needs.



TROUBLESHOOTING

Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSE	SOLUTIONS
Not Loud Enough	Blocked tubing/earbud	Clean or replace wax guard as needed
	Hearing change	Contact your hearing professional
	Debris buildup	Clean both microphone and receiver with brush
Inconsistent Performance	Restart required	Place in charger until charging begins and remove-this will power cycle your hearing aids
	Blocked tubing/earbud	Clean or replace wax guard as needed
Unclear, Distorted Performance	Restart required	Place in charger until charging begins and remove-this will power cycle your hearing aids
	Blocked tubing/earbud	Clean or replace wax guard as needed
	Defective hearing aids	Contact your hearing professional
Dead Hearing Aid	Charge required	Place in your charger the LEDs stop blinking and become solid
	Blocked earbud/tubing	Clean or replace wax guard as needed
	Crimped tubing	Contact your hearing professional
Whistling	Whistling A	volume down before put it to ear
	Whistling B	Clean ear tip
	Whistling C	Replace ear tip
	Whistling D	Clean ear canal
	Whistling E	Reposition ear tip in ear

Charger Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
No LED indicator when hearing aids are inserted into the charging port	Incorrect orientation	Connect the micro USB to your charger and plug it into the wall. The on-board battery LEDs will turn on for a few seconds to indicate connection to the power source. If they do not, contact your hearing professional.
	Dead battery	Reposition your hearing aids in the port with the earbud resting in charger reservoir.
Red blinking LED by charging port	Fault occurred	Remove the hearing aids from the charging port, wait until the LED turns off, reinsert. If the red blinking LED persists, contact your hearing professional.
While charging cordless, no LEDs are illuminated	Power off	To refresh LEDs, remove a hearing aid from the charging port for 3 seconds and then reinsert it into the charging port. Both the charging port LEDs and the on-board battery LEDs will illuminate after turn it on.

Charger Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
Hearing aids whistling in the charger	Incorrect orientation	Turn off the hearing aids. Reposition your hearing aids in the port with the earbud resting in the charger reservoir. Confirm that the charging LED begins to glow.
	Dead battery	Your charger's on-board battery has died. Plug your charger in. If you do not have the cord with you, push and hold the hearing aid's rocker switch for 3 seconds to turn it off. This will conserve the charge in your hearing aid.

TIPS

- 1. Whistling/feedback occurs when sound leaks out of ear and returns to the device microphone and is re-sound.
- 2. If you experience the feedback, try to lower the volume. If you continue to experience the feedback, try to use power ear tip for optimum performance.
- 3. Any blockage inside your ear, like ear wax, can cause a feedback reaction.

TEST

Remove tube and raise volume to max setting, it should whistle. If it does not, try ACTION STEPS in previous page to left.



FOR BETTER COMMUNICATION

For You

- Move closer to and look at the speaker
- Sit face-to-face in a quiet room
- Try different locations to find the best place to listen
- Minimize distractions
- Background noises may be frustrating at first. Remember, you have not heard them for awhile
- Let others know what you need. Keep in mind that people cannot “see” your hearing

For Your Family and Friends

Your family and friends are also affected by your hearing loss. Request that they:

- Get your full attention before beginning to speak
- Look at you or sit face-to-face in a quiet room
- Speak clearly and at a normal rate and level. Shouting can actually make understanding more difficult
- Rephrase rather than repeat the same words as different words may be easier to understand
- Minimize distractions while speaking

TECHNICAL SPECIFICATION

Model JH-D26

Output. OSPL90 Max.	$\leq 128\text{dB}$
FOG50 HFA Avg. Gain	$29 \pm 5\text{dB}$
EQ Input Noise	$\leq 32\text{dB}$
Frequency Range	500Hz-5000Hz
Working Current	$\leq 3\text{mA}$
Total Harmonic Distortion	$\leq 5\%$
Rated Volatage	D.C 1.2V

Note: This style suit for the Mild, Moderate Mild, Moderate hearing loss people.